

MUNICIPALITY OF GREENSTONE
2013 Municipal Performance Measurement Program Report

1. Local Government Services

Municipal Statistics					
Year	Households	Population	Youth	Assessment	
2013	2617	4724	380	583,124,874	
2012	2617	4724	380	587,533,700	

1.1a) General Government Operating Costs

Operating Costs for Governance and Corporate Management		
Total Municipal Operating Costs		
Year 2013	13.00%	Operating Costs 2013 = \$2,706,627.00
Year 2012	13.20%	Operating Costs 2012 = \$2,813,361.00

Efficiency Measure
Operating Costs for Governance and Corporate Management as a percentage of total municipal operating costs.

Notes
Total Municipal Operating Costs 2013 = \$20,762,876.00
Total Municipal Operating Costs 2012 = \$21,291,360.00

1.1b) General Government Total Costs

Total Costs for Governance and Corporate Management		
Total Municipal Costs		
Year 2013	13.50%	Total Municipal Costs 2013 = \$3,335,345.00
Year 2012	13.60%	Total Costs 2012 = \$3,405,091.00

Efficiency Measure
Total Costs for Governance and Corporate Management as a percentage of total municipal costs.

Notes
Total Municipal Costs 2013 = \$24,689,355.00
Total Municipal Costs 2012 = \$25,097,190.00

Objective
Efficient Municipal Government.

2. Fire Services

2.1a) Fire Services Operating Costs

Operating Costs for Fire Services	
Total Property Assessment / 1000	
Year 2013	= \$1.17 cost per \$1,000 assessment
Year 2012	= \$0.93 cost per \$1,000 assessment

Efficiency Measure
Operating Costs for fire services per \$1,000 of property assessment

Notes
Operating Costs for fire services 2013=\$683,380.00 (Assessment 583,124,874)
Operating Costs for fire services 2012=\$547,287.00 (Assessment 587,533,700)

2.1b) Fire Services Total Costs

Total Costs for Fire Services	
Total Property Assessment / 1000	
Year 2013	= \$1.34 cost per \$1,000 assessment
Year 2012	= \$1.10 cost per \$1,000 assessment

Efficiency Measure
Total Costs for fire services per \$1,000 of property assessment

Notes
Total Costs for fire services 2013 = \$780,734.00 (Assessment 583,124,874)
Total Costs for fire services 2012 = \$647,417.00 (Assessment 587,533,700)

Objective
Efficient Municipal Fire Services.

5. Road Services (cont'd)

5.5 Adequacy of Paved Roads
Number of Paved Lane Kilometres Where Condition is Rated Good to Very Good
Total Number of Paved Lane Kilometres

Year 2013 = 77.4% percent of paved lane kilometres were rated as good to very good (297 total kilometres)
Year 2012 = 75.8% percent of paved lane kilometres were rated as good to very good (297 total kilometres)

Efficiency Measure
Percentage of paved lane kilometres where the condition is rated good to very good

Notes
Number of paved lane kilometres where condition is rated good to very good for 2013 = 230 kilometres
Number of paved lane kilometres where condition is rated good to very good for 2012 = 225 kilometres

Objective
Pavement condition meets municipal objectives.

5.6 Adequacy of Bridges and Culverts
Number of Bridges & Culverts Where Condition of Primary Components is Rated Good to Very Good
Total Number Bridges and Culverts

Year 2013 = 69.5% percent of bridges & culverts were rated in good to very good condition (996 total number bridges & culverts)
Year 2012 = 69.5% percent of bridges & culverts were rated in good to very good condition (996 total number bridges & culverts)

Efficiency Measure
Percentage of bridges & culverts where the condition is rated good to very good

Notes
Number of bridges & culverts where condition is rated good to very good for 2013 = 692 bridges & culverts
Number of bridges & culverts where condition is rated good to very good for 2012 = 692 bridges & culverts

Objective
Safe bridges and culverts

5.7 Winter Event Responses
Number of Winter Events Where Response Met or Exceeded Locally Determined Municipal Service Levels for Road Maintenance
Total Number of Winter Events

Year 2013 = 100% percent of winter events where response met or exceeded locally determined municipal service levels for road maintenance (Total number winter events = 35)
Year 2012 = 100% percent of winter events where response met or exceeded locally determined municipal service levels for road maintenance (Total number winter events = 5)

Efficiency Measure
Percentage of winter events where the response met or exceeded locally determined municipal service levels for road maintenance

Notes
Number of winter events where response met or exceeded locally determined municipal service levels for road maintenance 2013 = 35
Number of winter events where response met or exceeded locally determined municipal service levels for road maintenance 2012 = 5

Objective
Response to winter storm events meets locally determined service levels for

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10. Solid Waste Management (Garbage) (cont'd)

10.5 Complaints - Collection of Garbage and Recycled Materials
Number of Complaints Received in a Year Concerning the Collection of Garbage
Total Households/1,000

Year 2013 = 7.642 complaints were received in the year concerning the collection of garbage (2,617 Households)
Year 2012 = 1.146 complaints were received in the year concerning the collection of garbage (2,617 Households)

Efficiency Measure
Number of complaints received in a year concerning the collection of garbage per 1,000 households

Notes
Number of complaints received in a year concerning the collection of garbage 2013 = 20
Number of complaints received in a year concerning the collection of garbage 2012 = 3

Objective
Improved collection of garbage and recycled materials

10.6 Number of Municipal Solid Waste Management Facilities
Total number of solid waste management facilities owned by the municipality with a Ministry of Environment certificate of approval

Year 2013 = 4
Year 2012 = 4

Objective
Context for solid waste management facility compliance measure

10.7 Facility Compliance
Number of days per year when a Ministry of Environment compliance order for remediation concerning an air or groundwater standard was in effect for a municipality owned solid waste management facility, by facility

Facility Name	Days	
	2013	2012
Geraldton	0	0
Longlac	0	0
Beardmore	0	0
Nakina	0	0

Objective
Municipal solid waste services do not have an adverse impact on environment

10.8 Diversion of Residential Solid Waste
Total Tonnes of Residential Solid Waste Diverted
Total Tonnes of Residential Solid Waste Disposed of and Total Tonnes Diverted

Year 2013 = % N/A percentage of residential solid waste diverted for recycling (Total tonnes residential solid waste disposed of and diverted unknown)
Year 2012 = % N/A percentage of residential solid waste diverted for recycling (Total tonnes residential solid waste disposed of and diverted unknown)

Efficiency Measure
Tonnes of residential solid waste diverted for recycling as a percentage of total tonnes of residential solid waste disposed of and total tonnes diverted

Notes
Total tonnes of residential solid waste diverted 2013 = unknown
Total tonnes of residential solid waste diverted 2012 = unknown

13. Land Use Planning

13.1 Location of New Residential Development
Total New Residential Units in the Settlement Area
Total New Residential Units Within the Entire Municipality

Year 2013 = N/A% new residential units located within the settlement area of all new residential units in the Municipality (New residential units in the entire municipality = 0)
Year 2012 = N/A% new residential units located within the settlement area of all new residential units in the Municipality (New residential units in the entire municipality = 0)

Efficiency Measure
Percentage of new residential units which are located within the settlement area

Notes
Total new residential units in the settlement area 2013 = 0
Total new residential units in the settlement area 2012 = 0

Objective
New residential development is occurring within settlement areas

13.2 Preservation of Agricultural Land During Reporting Year - N/A there are no agricultural lands

13.3 Preservation of Agricultural Land Relative to 2000 - N/A there are no agricultural lands

13.4 Change in Number of Agricultural Hectares During Reporting Year - N/A there are no agricultural lands

13.5 Change in Number of Agricultural Hectares Since 2000 - N/A there are no agricultural lands

2.2 Civilian Fire Related Injuries
Total Number Residential Fire Related Civilian Injuries
 Total population/1,000
Year 2013=0 number of residential fire related civilian injuries per 1,000 persons
 Year 2012 = 0 number of residential fire related civilian injuries per 1,000 persons
Efficiency Measure
 Number of residential fire related civilian injuries per 1,000 persons
Notes
Number fire related civilian injuries 2013 = 0 (Population = 4,724)
 Number fire related civilian injuries 2012 = 0 (Population = 4,724)

Objective
 Minimize the number of civilian injuries in residential fires.

2.3 Civilian Fire Related Injuries Averaged Over 5 Years
Total Number Residential Fire Related Civilian Injuries Averaged Over 5 Years
 Total population/1,000
Year 2013 = 0 number of residential fire related civilian injuries averaged over 5 years per 1,000 persons
 Year 2012 = 0 number of residential fire related civilian injuries averaged over 5 years per 1,000 persons
Efficiency Measure
 Number of residential fire related civilian injuries averaged over 5 years per 1,000 persons
Notes
Number fire related civilian injuries averaged over five years 2013 = 0 (Population = 4,724)
 Number fire related civilian injuries averaged over five years 2012 = 0 (Population = 4,724)

Objective
 Minimize the number of civilian injuries in residential fires.

2.4 Civilian Fire Related Fatalities
Total Number Residential Fire Related Civilian Fatalities
 Total population/1,000
Year 2012 = 0 number of residential fire related civilian fatalities per 1,000 persons
 Year 2011 = 0 number of residential fire related civilian fatalities per 1,000 persons
Efficiency Measure
 Number of residential fire related civilian fatalities per 1,000 persons
Notes
Number fire related civilian fatalities 2012 = 0 (Population = 4,724)
 Number fire related civilian fatalities 2011 = 0 (Population = 4,724)

Objective
 Minimize the number of civilian fatalities in residential fires.

2.5 Civilian Fire Related Fatalities Averaged Over 5 Years
Total Number Residential Fire Related Civilian Fatalities Averaged Over 5 Years
 Total population/1,000
Year 2013 = 0 number of residential fire related civilian fatalities averaged over 5 years per 1,000 persons
 Year 2012 = 0 number of residential fire related civilian fatalities averaged over 5 years per 1,000 persons
Efficiency Measure
 Number of residential fire related civilian fatalities averaged over 5 years per 1,000 persons
Notes
Number fire related civilian fatalities averaged over five years 2013 = 0 (Population = 4,724)
 Number fire related civilian fatalities averaged over five years 2012 = 0 (Population = 4,724)

Objective
 Minimize the number of civilian fatalities in residential fires.

winter road maintenance

6. Conventional Transit
6.1 Conventional Transit - N/A
6.2 Conventional Transit Ridership - N/A

7. Wastewater (Sewage)
7.1a) Wastewater Collection/Conveyance Operating Costs
Operating Costs for Collection/Conveyance of Wastewater
 Total Kilometres of Wastewater Main
Year 2013 = \$497.80 operating costs for collection/conveyance of wastewater per kilometre of wastewater main (total kilometres of wastewater main = 76)
 Year 2012 = N/A operating costs for collection/conveyance of wastewater per kilometre of wastewater main (total kilometres of wastewater main = 75)
Efficiency Measure
 Operating costs for collection/conveyance of wastewater per kilometre of wastewater main.
Notes
Operating Costs for collection/conveyance of wastewater 2013=\$37,833.00
 Operating Costs for collection/conveyance of wastewater 2012 = unknown

7.1b) Wastewater Collection/Conveyance Total Costs
Total Costs for Collection/Conveyance of Wastewater
 Total Kilometres of Wastewater Main
Year 2013 = \$4,409.58 total costs for collection/conveyance of wastewater per kilometre of wastewater main (total kilometres of wastewater main = 76)
 Year 2012 = N/A total costs for collection/conveyance of wastewater per kilometre of wastewater main (total kilometres of wastewater main = 75)
Efficiency Measure
 Total costs for collection/conveyance of wastewater per kilometre of wastewater main.
Notes
Total Costs for collection/conveyance of wastewater 2013 = \$335,128.00
 Total Costs for collection/conveyance of wastewater 2012 = unknown

Objective
 Efficient municipal wastewater collection/conveyance

7.2a) Wastewater Treatment and Disposal Operating Costs
Operating Costs for Wastewater Treatment and Disposal
 Total Megalitres of Wastewater Treated
Year 2013 = \$743.14 per megalitre of wastewater treated (1,379.080 megalitres treated)
 Year 2012 = \$735.30 per megalitre of wastewater treated (1,337.000 megalitres treated)
Efficiency Measure
 Operating costs for wastewater treatment and disposal per megalitre of wastewater treated.
Notes
Operating Costs for wastewater treatment and disposal 2013 = \$1,024,843.00
 Operating Costs for wastewater treatment and disposal 2012 = \$983,090.00

7.2b) Wastewater Treatment and Disposal Total Costs
Total Costs for Wastewater Treatment and Disposal
 Total Megalitres of Wastewater Treated
Year 2013 = \$1,139.29 per megalitre of wastewater treated (1,379.080 megalitres treated)
 Year 2012 = \$1,134.79 per megalitre of wastewater treated (1,337.000 megalitres treated)

Objective
 Municipal solid waste reduction programs divert waste from landfills and/or incinerators

10.9 Diversion of Residential Solid Waste (Based on Combined Residential and Industrial/Commercial/Institutional Tonnage)
Total Tonnes of Residential Solid Waste Diverted (Based on Combined Residential and Industrial/Commercial/Institutional Tonnage)
Total Tonnes of Residential Solid Waste Disposed of (Based on Combined Residential and Industrial/Commercial/Institutional Tonnage)
Year 2013 = % N/A percentage of residential solid waste diverted for recycling (based on combined residential and ICI tonnage)
 Year 2012 = % N/A percentage of residential solid waste diverted for recycling (based on combined residential and ICI tonnage)

Efficiency Measure
 Tonnes of residential solid waste diverted for recycling as a percentage of total tonnes of residential solid waste disposed of and total tonnes diverted (based on combined residential and ICI tonnage)

Notes
Total tonnes of residential solid waste diverted (based on combined residential and ICI tonnage) 2013 = unknown
 Total tonnes of residential solid waste diverted (based on combined residential and ICI tonnage) 2012 = unknown

Objective
 Municipal solid waste reduction programs divert waste from landfills and/or incinerators

11. Parks and Recreation
11.1a) Parks Operating Costs
Operating Costs for Parks
 Total Population
Year 2013 = \$82.17 operating costs for parks per person (Population = 4,724)
 Year 2012 = \$82.28 operating costs for parks per person (Population = 4,724)
Efficiency Measure
 Operating costs for parks per person
Notes
Operating Costs for parks 2013 = \$388,193.00
 Operating Costs for parks 2012 = \$388,703.00

11.1b) Parks Total Costs
Total Costs for Parks
 Total Population
Year 2013 = \$99.11 total costs for Parks per person (Population = 4,724)
 Year 2012 = \$99.46 total costs for Parks per person (Population = 4,724)
Efficiency Measure
 Total costs for parks per person
Notes
Total Costs for parks 2013 = \$468,184.00
 Total Costs for parks 2012 = \$469,835.00

Objective
 Efficient operation of parks

11.2a) Recreation Programs Operating Costs
Operating Costs for Recreation Programs
 Total Population
Year 2013 = \$36.47 operating costs for recreation programs per person

2.6 Number of Residential Structural Fires
Total Number Residential Structural Fires
 Total Number of Households/1,000
Year 2013 = 5.350 number of residential structural fires per 1,000 households
 Year 2012 = 2.294 number of residential structural fires per 1,000 households
Efficiency Measure
 Number of residential structural fires per 1,000 households
Notes
Number of residential structural fires 2013 = 14 (Households = 2,617)
 Number of residential structural fires 2012 = 6 (Households = 2,617)
Objective
 Minimize the number of residential structural fires.

3. Police Services
3.1a) Police Services Operating Costs
Operating Costs for Police Services
 Total Population
Year 2013 = \$332.88 cost per person (Population = 4,724)
 Year 2012 = \$337.66 cost per person (Population = 4,724)
Efficiency Measure
 Operating Costs for police services per person.
Notes
 Policing services provided by the Ontario Provincial Police.
Operating Costs for police services 2013 = \$1,572,519.00
 Operating Costs for police services 2012 = \$1,595,083.00
3.1b) Police Services Total Costs
Total Costs for Police Services
 Total Population
Year 2013 = \$332.88 cost per person Population = 4,724)
 Year 2012 = \$337.66 cost per person Population = 4,724)
Efficiency Measure
 Total Costs for police services per person.
Notes
 Policing services provided by the Ontario Provincial Police.
Total Costs for police services 2013 = \$1,572,519.00
 Total Costs for police services 2012 = \$1,595,083.00
Objective
 Efficient Municipal Police services.

3.2 Violent Crime Rate
Total Number of Incidents of Violent Crime
 Total Population/1,000
Year 2013 = 62.235 incidents of violent crime per 1,000 persons
 Year 2012 = 56.732 incidents of violent crime per 1,000 persons
Effectiveness Measure
 Total number of violent crimes per 1,000 persons
Notes
Total number of incidents of violent crime 2013 = 294 (Population = 4,724)
 Total number of incidents of violent crime 2012 = 268 (Population = 4,724)
Objective
 Safe Communities

3.3 Property Crime Rate
Total Number of Incidents of Property Crime
 Total Population/1,000
Year 2013 = 79.805 incidents of property crime per 1,000 persons
 Year 2012 = 83.616 incidents of property crime per 1,000 persons
Effectiveness Measure
 Total number of property crimes per 1,000 persons
Notes

Efficiency Measure
 Total costs for wastewater treatment and disposal per megalitre of wastewater treated.
Notes
Total Costs for wastewater treatment and disposal 2013 = \$1,571,170.00
 Total Costs for wastewater treatment and disposal 2012 = \$1,517,211.00
Objective
 Efficient municipal wastewater treatment and disposal

7.3a) Wastewater Collection/Conveyance, Treatment and Disposal Operating Costs (Integrated System)
Operating Costs for Wastewater Collection/Conveyance, Treatment and Disposal
 Total Megalitres of Wastewater Treated
Year 2013 = \$770.57 per megalitre of wastewater treated (1,379.080 megalitres treated)
 Year 2012 = \$735.30 per megalitre of wastewater treated (1,337.000 megalitres treated)
Efficiency Measure
 Operating costs for wastewater treatment and disposal per megalitre of wastewater treated.
Notes
Operating Costs for wastewater collection/conveyance, treatment and disposal 2013 = \$1,062,676.00
 Operating Costs for wastewater collection/conveyance, treatment and disposal 2012 = \$983,090.00
7.3b) Wastewater Collection/Conveyance, Treatment and Disposal Total Costs (Integrated System)
Total Costs for Wastewater Collection/Conveyance, Treatment and Disposal
 Total Megalitres of Wastewater Treated
Year 2013 = \$1,382.30 per megalitre of wastewater treated (1,379.080 megalitres treated)
 Year 2012 = \$1,134.79 per megalitre of wastewater treated (1,337.000 megalitres treated)
Efficiency Measure
 Total costs for wastewater collection/conveyance, treatment and disposal per megalitre of wastewater treated.
Notes
Total Costs for wastewater collection/conveyance, treatment and disposal 2013 = \$1,906,298.00
 Total Costs for wastewater collection/conveyance, treatment and disposal 2012 = \$1,517,211.00
Objective
 Efficient municipal wastewater treatment and disposal

7.4 Wastewater Main Backups
Number of Wastewater Main Backups
 Total Kilometres of Wastewater Main/100
Year 2013 = 13.1579 wastewater main backups per 100 kilometres of wastewater main in a year (76 kilometres wastewater main)
 Year 2012 = 1.3333 wastewater main backups per 100 kilometres of wastewater main in a year (75 kilometres wastewater main)
Efficiency Measure
 Wastewater main backups per 100 kilometres of wastewater main in a year
Notes
Total number of backed up wastewater main in a year 2013 = 10
 Total number of backed up wastewater main in a year 2012 = 1
Objective
 Municipal sewage management practices prevent environmental and human health hazards

7.5 Wastewater Bypasses Treatment
Estimated Megalitres of Untreated Wastewater

(Population = 4,724)
 Year 2012 = \$33.35 operating costs for recreation programs per person (Population = 4,724)
Efficiency Measure
 Operating costs for recreation programs per person
Notes
Operating Costs for recreation programs 2013 = \$172,278.00
 Operating Costs for recreation programs 2012 = \$157,529.00
11.2b) Recreation Programs Total Costs
Total Costs for Recreation Programs
 Total Population
Year 2013 = \$36.47 total costs for recreation programs per person (Population = 4,724)
 Year 2012 = \$33.35 total costs for recreation programs per person (Population = 4,724)
Efficiency Measure
 Total costs for recreation programs per person
Notes
Total Costs for recreation programs 2013 = \$172,278.00
 Total Costs for recreation programs 2012 = \$157,529.00
Objective
 Efficient operation of recreation programs

11.3a) Recreation Facilities Operating Costs
Operating Costs for Recreation Facilities
 Total Population
Year 2013 = \$313.46 operating costs for recreation facilities per person (Population = 4,724)
 Year 2012 = \$306.26 operating costs for recreation facilities per person (Population = 4,724)
Efficiency Measure
 Operating costs for recreation facilities per person
Notes
Operating Costs for recreation facilities 2013 = \$1,408,768.00
 Operating Costs for recreation facilities 2012 = \$1,446,777.00
11.3b) Recreation Facilities Total Costs
Total Costs for Recreation Facilities
 Total Population
Year 2013 = \$358.04 total costs for recreation facilities per person (Population = 4,724)
 Year 2012 = \$350.48 total costs for recreation facilities per person (Population = 4,724)
Efficiency Measure
 Total costs for recreation facilities per person
Notes
Total Costs for recreation facilities 2013 = \$1,691,382.00
 Total Costs for recreation facilities 2012 = \$1,655,690.00
Objective
 Efficient operation of recreation facilities

11.4a) Recreation Programs and Recreation Facilities Operating Costs (Subtotal)
Operating Costs for Recreation Programs and Recreation Facilities
 Total Population
Year 2013 = \$349.93 operating costs for recreation programs and recreation facilities per person (subtotal) (Population = 4,724)
 Year 2012 = \$339.61 operating costs for recreation programs and recreation facilities per person (subtotal) (Population = 4,724)
Efficiency Measure
 Operating costs for recreation programs and recreation facilities per person

Total number of incidents of property crime 2013 = 377 (Population = 4,724)
Total number of incidents of property crime 2012 = 395 (Population = 4,724)
Objective
Safe Communities

3.4 Total Crime Rate
Total Number of Incidents of Crime (Criminal Code Offences Excluding Traffic)
Total Population/1,000
Year 2013 = 162.786 incidents of total crime per 1,000 persons
Year 2012 = 156.224 incidents of total crime per 1,000 persons
Effectiveness Measure
Total number of crimes (Criminal Code offences excluding traffic) per 1,000 persons
Notes
Total number of incidents of crime 2013 = 769 (Population = 4,724)
Total number of incidents of crime 2012 = 738 (Population = 4,724)
Statistics Canada definition used refers to Criminal Code crimes, excluding traffic.
Objective
Safe Communities

3.5 Youth Crime Rate
Total Number of Youths Cleared by Charge or Cleared Otherwise
Youth Population/1,000
Year 2013 = 163.158 incidents of youth crime per 1,000 youths (Youth population = 380)
Year 2012 = 171.053 incidents of youth crime per 1,000 youths (Youth population = 380)
Effectiveness Measure
Total number of youth crimes cleared by charge or otherwise per 1,000 youths
Notes
Total number of incidents of youth crime cleared 2013 = 62
Total number of incidents of youth crime cleared 2012 = 65
Objective
Safe Communities

4. Building Permits & Inspection Services

4.1a) Building Permits & Inspection Services Operating Costs
Operating Costs for Building Permits & Inspection Services
Total Value of Construction Activity Three Year Average/\$1,000
Year 2013 = \$12.27 Operating costs per \$1,000 of Construction Activity averaged over last three years (based on permits issued)
(Construction Activity averaged over last three years based on building permits issued 2013 = \$4,250,957)
Year 2012 = \$N/A Operating costs per \$1,000 of Construction Activity (Construction Activity based on building permits 2012 \$1,740,000.00)
Efficiency Measure
Operating costs for building permits & inspection services per \$1,000 of Construction Activity averaged over 3 years (based on permits issued)
Notes
Operating costs for building permits & inspection services 2013 - \$52,144
Operating costs for building permits & inspection services 2012 - unknown

4.1b) Building Permits & Inspection Services Total Costs
Total Costs for Building Permits & Inspection Services
Total Value of Construction Activity Three Year Average/\$1,000
Year 2013 = \$12.27 Total costs per \$1,000 of Construction Activity averaged over three years (based on permits issued)
(Construction Activity averaged over last three years based on building permits issued 2013 = \$4,250,957)
Year 2012 = \$N/A Total costs per \$1,000 of Construction Activity (Construction Activity based on building permits 2012 \$1,740,000.00)
Efficiency Measure

Total Megalitres of Treated Wastewater Plus Estimated Megalitres of Untreated Wastewater
Year 2013 = 0.502% percentage of wastewater estimated to have by-passed treatment (Total megalitres of treated wastewater plus estimated megalitres of untreated wastewater 1,386.035)
Year 2012 = 0.00089% percentage of wastewater estimated to have by-passed treatment (Total megalitres of treated wastewater plus estimated megalitres of untreated wastewater 1,337.902)
Efficiency Measure
Percentage of wastewater estimated to have bypassed treatment
Notes
Estimated megalitres of untreated wastewater 2013 = 6.955
Estimated megalitres of untreated wastewater 2012 = 1.194
Objective
Municipal sewage management practices prevent environmental and human health hazards

8. Storm Water

8.1a) Urban Storm Water Management Operating Costs
Operating Costs for Urban Storm Water Management
(collection, treatment, disposal)
Total Kilometres of Drainage System
Year 2013 = \$1,234.59 operating costs for urban storm water management per kilometre of drainage system (total kilometres of drainage system is 22 kilometres)
Year 2012 = \$4,843.00 operating costs for urban storm water management per kilometre of drainage system (total kilometres of drainage system is 22 kilometres)
Efficiency Measure
Operating costs for urban storm water management (collection, treatment, disposal) per kilometre of drainage system
Notes
Operating Costs for urban storm water management system 2013 = #####
Operating Costs for urban storm water management system 2012 = #####

8.1b) Urban Storm Water Management Total Costs
Total Costs for Urban Storm Water Management
(collection, treatment, disposal)
Total Kilometres of Drainage System
Year 2013 = \$1,991.00 total costs for urban storm water management per kilometre of drainage system (total kilometres of drainage system is 22 kilometres)
Year 2012 = \$5,603.95 total costs for urban storm water management per kilometre of drainage system (total kilometres of drainage system is 22 kilometres)
Efficiency Measure
Total costs for urban storm water management (collection, treatment, disposal) per kilometre of drainage system
Notes
Total Costs for urban storm water management system 2013 = #####
Total Costs for urban storm water management system 2012 = #####
Objective
Efficient urban storm water management

8.2a) Rural Storm Water Management Operating Costs - N/A
8.2b) Rural Storm Water Management Total Costs - N/A

9. Drinking Water

Notes
Operating Costs for recreation programs and recreation facilities 2013 = \$1,653,046.00
Operating Costs for recreation programs and recreation facilities 2012 = \$1,604,306.00
11.4b) Recreation Programs and Recreation Facilities Total Costs (Subtotal)
Total Costs for Recreation Programs and Recreation Facilities
Total Population
Year 2013 = \$394.51 total costs for recreation programs and recreation facilities per person (subtotal) (Population = 4,724)
Year 2012 = \$383.83 total costs for recreation programs and recreation facilities per person (subtotal) (Population = 4,724)
Efficiency Measure
Total costs for recreation programs and recreation facilities per person
Notes
Total Costs for recreation programs and recreation facilities 2013 = \$1,863,660.00
Total Costs for recreation programs and recreation facilities 2012 = \$1,813,219.00
Objective
Efficient operation of recreation programs and recreation facilities

11.5 Trails
Total Kilometres of Trails (Owned by Municipality and Third Parties)
Total Population/1,000
Year 2013 = 9.314 kilometres of trails per 1,000 persons (Population=4,724)
Year 2012 = 9.314 kilometres of trails per 1,000 persons (Population=4,724)
Efficiency Measure
Total kilometres of trails (owned by municipality and third parties) per 1,000 persons
Notes
Total kilometres of trails (owned by municipality and third parties) 2013 = 44
Total kilometres of trails (owned by municipality and third parties) 2012 = 44
Objective
Trails provide recreation opportunities

11.6 Open Space
Total Hectares of Open Space (Municipally Owned)
Total Population/1,000
Year 2013 = 11.219 hectares of open space per 1,000 persons (Population = 4,724)
Year 2012 = 11.219 hectares of open space per 1,000 persons (Population = 4,724)
Efficiency Measure
Total hectares of open space (municipally owned) per 1,000 persons 1,000 persons
Notes
Total hectares of open space (municipally owned) 2013 = 53
Total hectares of open space (municipally owned) 2012 = 53
Objective
Open space is adequate for population

11.7 Participant Hours for Recreation Programs
Total Participant Hours for Recreational Programs
Total Population/1,000
Year 2013 = 13,351.820 participant hours of recreation programs per 1,000 persons (Population = 4,724)

Total costs for building permits & inspection services per \$1,000 of Construction Activity averaged over 3 years (based on permits issued)
Notes
Total costs for building permits & inspection services 2013 - \$52,144
 Total costs for building permits & inspection services 2012 - unknown
Objective
 Efficient building permits and inspection services.

4.2 Review of Complete Building Permit Applications
 Median number of days to review a complete building permit application and issue a permit or not issue a permit, and provide all reasons for refusal:
 a) Category 1: Houses (houses not exceeding 3 storeys/600 square metres)
 Reference: provincial standard is 10 working days.
Year 2013 = 9 working days
 Year 2012 = 9 working days
 b) Category 2: Small Buildings (small commercial/industrial not exceeding 3 storeys/600 square metres)
 Reference: provincial standard is 15 working days.
Year 2013 = 14 working days
 Year 2012 = 14 working days
 c) Category 3: Large Buildings (large residential/commercial/industrial/institutional)
 Reference: provincial standard is 20 working days.
Year 2013 = 0 working days (zero indicates no applications received)
 Year 2012 = 0 working days (zero indicates no applications received)
 d) Category 4: Complex Buildings (post disaster buildings, including hospitals, power/water, fire/police, EMS, communications)
 Reference: provincial standard is 30 working days.
Year 2013 = 0 working days (zero indicates no applications received)
 Year 2012 = 0 working days (zero indicates no applications received)
Efficiency Measure
 Median number of working days
Objective
 Complete building permit applications are processed quickly and accurately

4.3 Number and Percentage of Building Permit Applications
 a) The number and percentage of building permit applications submitted and accepted by the municipality as complete applications, by category, and
 b) The number and percentage of building permit applications submitted and accepted by the municipality as incomplete applications, by category, and
 c) The subtotal for the number of complete and incomplete building permit applications, by category:

Category 1: Houses (houses not exceeding 3 storeys/600 square metres)
 Category 2: Small Buildings (small commercial/industrial not exceeding 3 storeys/600 square metres)
 Category 3: Large Buildings (large residential/commercial/industrial/institutional)
 Category 4: Complex Buildings (post disaster buildings, including hospitals, power/water, fire/police, EMS, communications)

	a) Measure		b) Measure		c) Measure	
	Complete Applications	Incomplete Applications	Complete Applications	Incomplete Applications	Subtotal	
	Number	Percentage	Number	Percentage	Number	
Category1	75	100%	0	0%	75	
Category2	22	100%	0	0%	22	
Category3	1	100%	0	0%	1	
Category4	0	0%	0	0%	0	

Year 2012 - N/A
Efficiency Measure
 Number and percentage of building permit applications submitted and accepted by the municipality as complete or incomplete applications, by category.

9.1a) Drinking Water Treatment Operating Costs
Operating Costs for Treatment of Drinking Water
 Total Megalitres of Drinking Water Treated
Year 2013 = \$1,766.80 per megalitre of drinking water treated (844.812 megalitres treated)
 Year 2012 = \$1,774.45 per megalitre of drinking water treated (1,017.000 megalitres treated)
Efficiency Measure
 Operating costs for the treatment of drinking water per megalitre of drinking water treated.

Notes
Operating Costs for the treatment of drinking water 2013 = \$1,492,615.00
 Operating Costs for the treatment of drinking water 2012 = \$1,804,614.00

9.1b) Drinking Water Treatment Total Costs
Total Costs for Treatment of Drinking Water
 Total Megalitres of Drinking Water Treated
Year 2013 = \$1,935.46 per megalitre of drinking water treated (844.812 megalitres treated)
 Year 2012 = \$1,902.79 per megalitre of drinking water treated (1,017.000 megalitres treated)

Efficiency Measure
 Total costs for the treatment of drinking water per megalitre of drinking water treated.

Notes
Total Costs for the treatment of drinking water 2013 = \$1,635,103.00
 Total Costs for the treatment of drinking water 2012 = \$1,935,141.00
Objective
 Efficient municipal water treatment services.

9.2a) Drinking Water Distribution/Transmission Operating Costs
Operating Costs for Distribution/Transmission of Drinking Water
 Total Kilometres of Water Distribution Pipe
Year 2013 = \$866.71 per kilometre of water distribution pipe (Total kilometres of water distribution/transmission pipe - 72)
 Year 2012 = \$N/A per kilometre of water distribution pipe (Total kilometres of water distribution/transmission pipe - 60)
Efficiency Measure
 Operating costs for the distribution/transmission of drinking water per kilometre of water distribution/transmission pipe.

Notes
Operating Costs for distribution/transmission of drinking water 2013 = #####
 Operating Costs for distribution/transmission of drinking water 2012 = unknown

9.2b) Drinking Water Distribution/Transmission Total Costs
Total Costs for Distribution/Transmission of Drinking Water
 Total Kilometres of Water Distribution Pipe
Year 2013 = \$2,567.94 per kilometre of water distribution pipe (Total kilometres of water distribution/transmission pipe - 72)
 Year 2012 = \$1,350.18 per kilometre of water distribution pipe (Total kilometres of water distribution/transmission pipe - 60)
Efficiency Measure
 Total costs for the distribution/transmission of drinking water per kilometre of water distribution/transmission pipe.

Notes
Total Costs for distribution/transmission of drinking water 2013 =

Year 2012 = 1,301.863 participant hours of recreation programs per 1,000 persons) (Population = 4,724)
Efficiency Measure
 Total participant hours for recreation programs per 1,000 persons
Notes
Total participant hours for recreation programs 2013 = 63,074
 Total participant hours for recreation programs 2012 = 6,150 2012 not restated
Objective
 Recreation programs serve needs of residents

11.8 Indoor Recreation Facility Space
Square Metres of Indoor Recreation Facilities (Municipally Owned)
 Total Population/1,000
Year 2013 = 4,251.693 square metres of indoor recreation facilities per 1,000 persons) (Population = 4,724)
 Year 2012 = 4,251.693 square metres of indoor recreation facilities per 1,000 persons) (Population = 4,724)
Efficiency Measure
 Square metres of indoor recreation facilities (municipally owned) per 1,000 persons
Notes
Total square metres of indoor recreation facilities 2013 = 20,085
 Total square metres of indoor recreation facilities 2012 = 20,085
Objective
 Indoor recreation facility space is adequate for population

11.9 Outdoor Recreation Facility Space
 Square Metres of Outdoor Recreation Facility Space With Controlled Access and Electrical or Mechanical Functions
 Total Population/1,000
Year 2013 = 5,859.441 square metres of outdoor recreation facility space per 1,000 persons) (Population = 4,724)
 Year 2012 = 5,859.441 square metres of outdoor recreation facility space per 1,000 persons) (Population = 4,724)
Efficiency Measure
 Square metres of outdoor recreation facility space (municipally owned) per 1,000 persons
Notes
Total square metres of outdoor recreation facility space 2013 = 27,680
 Total square metres of outdoor recreation facility space 2012 = 27,680
Objective
 Outdoor recreation facility space is adequate for population

12. Libraries
12.1a) Library Operating Costs Per Person
Operating Costs for Library Services
 Total Population
Year 2013 = \$76.36 operating costs for library services per person (Population = 4,724)
 Year 2012 = \$74.60 operating costs for library services per person (Population = 4,724)
Efficiency Measure
 Operating costs for library services per person
Notes
Operating Costs for library services 2013 = \$360,704.00
 Operating Costs for library services 2012 = \$352,389.00

12.1b) Library Total Costs Per Person
Total Costs for Library Services
 Total Population
Year 2013 = \$85.16 total costs for library services per person (Population = 4,724)

Objective
Municipalities monitor the number and percentage of building permit applications which are submitted and accepted by the municipality, by category.

4.4 Total Building Permit Applications
The total number of building permit applications submitted and accepted by the municipality (all categories) and percentage of total building permit applications.

Year 2013:	Complete Applications	Incomplete Applications	Measure		
	Number	Percentage	Number	Percentage	Number
	98	100%	0	0%	98

Year 2012 - N/A
Efficiency Measure
The total number and percentage of building permit applications submitted and accepted by the municipality (all categories).
Objective
Municipalities monitor the number of building permit applications submitted and accepted.

5. Roads

5.1a) Paved Roads Operating Costs
Operating Costs for Paved Roads
Total Paved Lane Kilometres

Year 2013 = \$8,351.30 per paved lane kilometre (297 kilometres)
Year 2012 = \$6,266.31 per paved lane kilometre (297 kilometres)
Efficiency Measure

Operating costs for paved (hard top) roads per lane kilometre.
Notes
Operating Costs for paved roads 2013 = \$2,480,335.00
Operating Costs for paved roads 2012 = \$1,861,094.00

5.1b) Paved Roads Total Costs
Total Costs for Paved Roads
Total Paved Lane Kilometres

Year 2013 = \$12,306.65 per paved lane kilometre (297 kilometres)
Year 2012 = \$10,200.18 per paved lane kilometre (297 kilometres)
Efficiency Measure

Total costs for paved (hard top) roads per lane kilometre.
Notes
Total Costs for paved roads 2013 = \$3,655,076.00
Total Costs for paved roads 2012 = \$3,029,452.00
Objective
Efficient maintenance of paved roads.

5.2a) Unpaved Roads Operating Costs
Operating Costs for Unpaved Roads
Total Unpaved Lane Kilometers

Year 2013 = \$4,141.71 per unpaved lane kilometer (217 kilometres)
Year 2012 = \$4,157.38 per unpaved lane kilometer (217 kilometres)
Efficiency Measure

Operating costs for unpaved (loose top) roads per lane kilometer.
Notes
Operating Costs for unpaved roads 2013 = \$898,751.00
Operating Costs for unpaved roads 2012 = \$902,151.00

5.2b) Unpaved Roads Total Costs
Total Costs for Unpaved Roads
Total Unpaved Lane Kilometers

Year 2013 = \$4,141.71 per unpaved lane kilometer (217 kilometres)
Year 2012 = \$4,157.38 per unpaved lane kilometer (217 kilometres)
Efficiency Measure

\$184,892.00
Total Costs for distribution/transmission of drinking water 2012 = \$81,011
Objective
Efficient municipal water distribution/transmission services

9.3a) Drinking Water Treatment and Distribution/Transmission (Integrated System) Operating Costs
Operating Costs for Treatment and Distribution/Transmission of Drinking Water
Total Megalitres of Drinking Water Treated

Year 2013 = \$1,842.37 per megalitre of drinking water treated (844.812 megalitres treated)

Year 2012 = \$1,774.45 per megalitre of drinking water treated (1,017.000 megalitres treated)
Efficiency Measure
Operating costs for the treatment of drinking water per megalitre of drinking water treated.

Notes
Operating Costs for the treatment of drinking water 2013 = \$1,556,458.00
Operating Costs for the treatment of drinking water 2012 = \$1,804,614.00

9.3b) Drinking Water Treatment and Distribution/Transmission (Integrated System) Total Costs
Total Costs for Treatment and Distribution/Transmission of Drinking Water
Total Megalitres of Drinking Water Treated

Year 2013 = \$2,154.32 per megalitre of drinking water treated (844.812 megalitres treated)

Year 2012 = \$1,902.79 per megalitre of drinking water treated (1,017.000 megalitres treated)
Efficiency Measure
Total costs for the treatment of drinking water per megalitre of drinking water treated.

Notes
Total Costs for the treatment and distribution/transmission of drinking water 2013 = \$1,819,995.00

Total Costs for the treatment and distribution/transmission of drinking water 2012 = \$2,016,152.00
Objective
Efficient municipal water treatment and distribution/transmission services.

9.4 Boil Water Advisories
Number of Boil Water Days Times the Number of Connections Affected
Total Connections in the Service Area

Year 2013 = 6.2538 weighted number of days a year when boil water advisories were in effect (Total number connections in the service area 2,175)

Year 2012 = 2.6676 weighted number of days a year when boil water advisories were in effect (Total number connections in the service area 2,250)
Efficiency Measure
Weighted number of days when a boil water advisory issued by the Medical Officer of Health applicable to a municipal water supply was in effect

Notes
Number of boil water days times the number of connections affected in 2013 = 13,602

Number of boil water days times the number of connections affected in 2012 = 6,002
Objective
Water is safe and meets local needs

Year 2012 = \$82.72 total costs for library services per person (Population = 4,724)
Efficiency Measure

Total costs for library services per person
Notes
Total Costs for library services 2013 = \$402,291.00

Total Costs for library services 2012 = \$390,761.00
Objective
Efficient library services

12.2a) Library Operating Costs Per Use
Operating Costs for Library Services
Total Library Uses

Year 2013 = \$3.93 operating costs for library services per use (Total library uses = 91,849)

Year 2012 = \$2.88 operating costs for library services per use (Total library uses = 122,171)
Efficiency Measure
Total operating costs for library services per use
Notes

Total operating costs for library services 2013 = \$360,704.00
Total operating costs for library services 2012 = \$352,389.00

12.2b) Library Total Costs Per Use
Total Costs for Library Services
Total Library Uses

Year 2013 = \$4.38 total costs for library services per use (Total library uses = 91,849)

Year 2012 = \$3.20 total costs for library services per use (Total library uses = 122,171)
Efficiency Measure
Total costs for library services per use
Notes

Total costs for library services 2013 = \$402,291.00
Total costs for library services 2012 = \$390,761.00
Objective
Efficient library services

12.3 Library Uses
Total Library Uses
Total Population

Year 2013 = 19.443 library uses per person (Population = 4,724)

Year 2012 = 25.862 library uses per person (Population = 4,724)
Efficiency Measure
Library uses per person
Notes

Total library uses 2013 = 91,849
Total library uses 2012 = 122,171
Objective
Increased use of library services

12.4 Electronic Library Uses
Total Electronic Library Uses
Total Library Uses

Year 2013 = 25.1% percentage of electronic library uses of total library uses (Total library uses = 91,849)

Year 2012 = 21.3% percentage of electronic library uses of total library uses (Total library uses = 122,171)
Efficiency Measure
Percentage of electronic library uses of total library uses
Notes

Total electronic library uses 2013 = 23,050

Total costs for unpaved (loose top) roads per lane kilometer.

Notes

Total Costs for unpaved roads 2013 = \$898,751.00

Total Costs for unpaved roads 2012 = \$902,151.00

Objective

Efficient maintenance of unpaved roads.

5.3a) Bridges and Culverts Operating Costs

s for Bridges and Culverts

Metres of Surface Area

Bridges and Culverts

Year 2013 = \$0.17 per square metre of surface area on bridges and culverts

Year 2012 = \$0.16 per square metre of surface area on bridges and culverts

Efficiency Measure

Operating costs for bridges and culverts per square metre of surface area.

Notes

Operating Costs bridges and culverts 2013 = \$1,187.00 (6,976 square metres)

Operating Costs bridges and culverts 2012 = \$1,123.00 (6,976 square metres)

5.3b) Bridges and Culverts Total Costs

or Bridges and Culverts

Metres of Surface Area

Bridges and Culverts

Year 2013=\$4.13 per square metre of surface area on bridges and culverts

Year 2012=\$11.86 per square metre of surface area on bridges and culverts

Efficiency Measure

Total costs for bridges and culverts per square metre of surface area.

Notes

Total Costs bridges and culverts 2013 = \$28,813.00 (6,976 square metres)

Total Costs bridges and culverts 2012 = \$82,743.00 (6,976 square metres)

Objective

Efficient maintenance of bridges and culverts.

5.4a) Winter Maintenance of Roads Operating Costs

Winter Maintenance of Roadways

eters Maintained in Winter

Year 2013 = \$661.86 per lane kilometer (514 kilometres)

Year 2012 = \$528.86 per lane kilometer (514 kilometres)

Efficiency Measure

Operating costs for winter maintenance of roadways per lane kilometer

maintained in winter

Notes

Operating Costs for winter maintenance of roadways 2013 = \$340,197.00

Operating Costs for winter maintenance of roadways 2012 = \$271,834.00

5.4b) Winter Maintenance of Roads Total Costs

ter Maintenance of Roadways

eters Maintained in Winter

Year 2013 = \$802.19 per lane kilometer (514 kilometres)

Year 2012 = \$702.47 per lane kilometer (514 kilometres)

Efficiency Measure

Total costs for winter maintenance of roadways per lane kilometer maintained

in winter

Notes

Total Costs for winter maintenance of roadways 2013 = \$412,324.00

Total Costs for winter maintenance of roadways 2012 = \$361,069.00

Objective

Efficient winter maintenance of roads.

9.5 Breaks in Water Mains

Number of Water Main Breaks in a Year

Total Kilometres of Water Distribution/Transmission Pipe/100

Year 2013 = 11.1111 number of water main breaks per 100 kilometres of water distribution/transmission pipe (Total kilometres water distribution/transmission pipe - 72)

Year 2012 = 20.0000 Number of water main breaks per 100 kilometres of water distribution/transmission pipe (Total kilometres water distribution/transmission pipe - 60)

Efficiency Measure

Number of water main breaks per 100 kilometres of water distribution/transmission pipe in a year

Notes

Number of water main breaks in a year 2013 = 8

Number of water main breaks in a year 2012 = 12

Objective

Improve system reliability

10. Solid Waste Management (Garbage)

10.1a) Garbage Collection Operating Costs

Operating Costs for Garbage Collection

Total Number of Households

Year 2013 = \$35.92 per household (2,617 households)

Year 2012 = \$N/A per household (2,617 households)

Efficiency Measure

Operating costs for garbage collection per household

Notes

Operating Costs for garbage collection 2013 = \$93,993.00

Operating Costs for garbage collection 2012 = unknown

10.1b) Garbage Collection Total Costs

Total Costs for Garbage Collection

Total Number of Households

Year 2013 = \$39.10 per household (2,617 households)

Year 2012 = \$4.72 per household (2,617 households)

Efficiency Measure

Total costs for garbage collection per household

Notes

Total Costs for garbage collection 2013 = \$102,312.00

Total Costs for garbage collection 2012 = \$12,341.00

Objective

Efficient municipal garbage collection services

10.2a) Garbage Disposal Operating Costs

Operating Costs for Garbage Disposal

Total Number of Households

Year 2013 = \$(24.54) (credit) per household (2,617 households)

Year 2012 = \$169.17 per household (2,617 households)

Efficiency Measure

Operating costs for garbage disposal per household.

Notes

Operating Costs for garbage disposal 2013 = \$(64,234.00) (credit)

Operating Costs for garbage disposal 2012 = \$442,722.00

10.2b) Garbage Disposal Total Costs

Total Costs for Garbage Disposal

Total Number of Households

Year 2013 = \$(19.86) (credit) per household (2,617 households)

Year 2012 = \$171.59 per household (2,617 households)

Efficiency Measure

Total costs for garbage disposal per household.

Notes

Total electronic library uses 2012 = 26,050

Objective

Better information on library usage

12.5 Non-Electronic Library Uses

Total Non-Electronic Library Uses

Total Library Uses

Year 2013 = 74.9% percentage non-electronic library uses of total library uses (Total library uses = 91,849)

Year 2012 = 78.7% percentage non-electronic library uses of total library uses (Total library uses = 122,171)

Efficiency Measure

Percentage of non-electronic library uses of total library uses

Notes

Total non-electronic library uses 2013 = 68,799

Total non-electronic library uses 2012 = 96,121

Objective

Better information on library usage

Total Costs for garbage disposal 2013 = \$(51,962.00) (credit)

Total Costs for garbage disposal 2012 = \$449,058.00

Objective

Efficient municipal garbage disposal services

10.3a) Solid Waste Diversion (Recycling) Operating Costs - N/A

10.3b) Solid Waste Diversion (Recycling) Total Costs - N/A

10.4a) Solid Waste Management (Integrated System) Operating Costs-N/A

10.4b) Solid Waste Management (Integrated System) Total Costs - N/A

N/A - data not available

All data is collected from the annual Financial Information Returns (FIR) submitted to the Ministry.